



Mark Light, MBA, Ph.D.
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Dear Mark,

On behalf of Open Hand's Board of Directors and my senior staff, I want to thank you for your investment of time and considerable expertise in our mission. The opportunity for several of my key staff members to participate in the sustainable Strategy Program workshops was an exceptional experience. The skills learned will greatly help Open Hand move forward in its mission to provide nutrition services to people living with HIV/AIDS as well as others facing chronic illness.

The process of generating and developing new and innovative program ideas was especially helpful and introduced a new approach to idea generation. I especially appreciate that the process allows for creative ideas to surface from every level of the organization.

Mark, you clearly think outside the box and your ability to inspire and teach others is profound. Your passion for wanting to help our staff achieve excellence in our mission is readily evident and much appreciated. My advice to anyone who is considering participating in the Sustainable Strategy Program will be, "Don't miss this opportunity...well worth the investment of time."

Again, our deep appreciation for bringing new insight and skills to our mission.

Sincerely,

Matthew Pieper
Executive Director

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